

The Chimney Doctor | 970-234-3330
2944 I-70 Business Loop #210, Grand Junction, CO 81501
info@chimney.doctor | <https://chimney.doctor/>



SERVICE / INSPECTION REPORT

PREPARED FOR:

Customer Name

REGARDING:

Address, Castle Valley, Utah 84532



INSPECTION DATE

11/17/2025

50-60 Degrees

Sunny, Clear

SUMMARY INFORMATION

Fireplace in the Upstairs Bedroom

Type of Inspection: Level I Inspection w/ Aspects of a Level II Inspection



Base appliance: Fireplace, **Base fireplace:** Factory-Built Fireplace, **The base system was** Inspected, Serviced, Swept, Internal Camera Inspection Performed

Photo Album: <https://photos.app.goo.gl/KADLzHJDjipKVb9E7>

Document Link1: https://downloads.hearthnhome.com/installManuals/4013_039.pdf

Document Link2: https://downloads.hearthnhome.com/installManuals/4013_266.pdf

Were deficiencies noted: Yes

Were minimum standards met: Yes

Is the system suitable for continued use: Yes

DEFICIENCIES NOTED, IF ANY:

FIREBOX: Cracking/deterioration of refractory panels.

RECOMMENDATIONS

Fireplace in the Upstairs Bedroom

Technician Recommendations: It is recommended that the cracked refractory panels are replaced. Before committing to cost on extension we would recommend verifying the outside air is open and try cracking a window to see if this rectifies the drafting issues during use. If so then issues may be due to insufficient air supply.

As far as the backdraft/drafting concerns spoken about on site, this may be due to what is called the “stack effect” involving other portions of the structure being taller than the chimney itself or insufficient outside air entering the addition to sustain 400 cubic feet of air leaving the structure per minute when the fireplace is in use. As outside air warms up closer to the end of the season draft decreases. Even though the chimney was verified to meet height requirements and no drafting issues were noted during service, a pipe extension may help with this issue.

NECESSARY WORK

Were estimates or ballparks on necessary work requested? Yes

Explain customer's interest or desires: Would like numbers for replacement panels and a pipe extension.

Ballpark Pricing NOT Included: This may be due to a number of factors. Please contact our office to discuss the scope of work required to meet the minimum standards, look over your options, or request an official estimate.

Estimate Disclaimers:

ADDITIONAL RECOMMENDATIONS, BALLPARK PRICING, OR ESTIMATES: Please contact our office regarding repairs or requested estimates. If an estimate was requested more detailed recommendations to repair this system and any associated ballpark numbers or estimates may come separate from this report. Before issuing final recommendations, ballpark numbers, or estimates we may require a conversation regarding your preferred method of

repair, appliance or finishing desires, and noted deficiencies and repair methods that can address those issues.

TIME FRAME ON ESTIMATES: Please note that while we strive to get estimates out in a timely manner during some seasons of the year (September-March), and for certain types of estimates, additional time may be required. The time required to generate your estimate will depend upon our workload, the complexity of your system, noted deficiencies, the scope of work to be estimated, or the required methods of repair. We apologize for any delay. To expedite the process we invite you to give us a call at your convenience to nudge that process along and let us know if repairs are time-sensitive.

PARTIAL REPAIRS: As a company we have made the decision that we will not perform partial repairs unless they are to weatherproof or animal-proof a system. Partial repairs can otherwise give the impression that a system is safe to use when issues still exist. Making a system safer than it was, but still not repairing it to meet minimum code requirements or manufacturer instructions, can still leave you with a fire hazard in your home. We will not jeopardize your safety and well-being just to make a few bucks on partial repairs. Your life, and our livelihood, is not worth the compromise. Additionally, we do not recommend partial repairs are made on any system with the intent to use it.

INSPECTION DOCUMENTATION

Fireplace in the Upstairs Bedroom

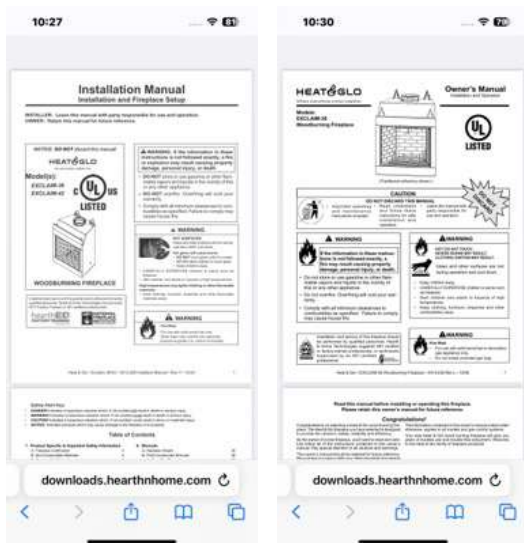


Base appliance: Fireplace, **Base fireplace:** Factory-Built Fireplace, **Base appliance fuel:** Wood, **Brand:** Hearth & Home, **Model:** EXCLAIM-36, **Serial #** C5 1639981, **Mfg Date/Code:** 12/01/2021, **The BASE appliance is connected to the following type of chimney/vent:** Factory-Built, **Height/Length of Flue/Vent in Feet:** 18, **Explain offsets, their angles, and location within the system?** 2 45s after one small section off the base of the unit

Fireplace in the Upstairs Bedroom - BASE APPLIANCE LISTING INFORMATION



Fireplace in the Upstairs Bedroom - SUPPORTING DOCUMENTATION



Document Link1: https://downloads.hearthnhome.com/installManuals/4013_039.pdf

Document Link2: https://downloads.hearthnhome.com/installManuals/4013_266.pdf

Fireplace in the Upstairs Bedroom - SURROUND, FACING MATERIALS, AND DIMENSIONS



Surround, Facing Materials, and Dimensions: Nothing to report

Fireplace in the Upstairs Bedroom - HEARTH EXTENSION



Hearth Extension: Nothing to report

Fireplace in the Upstairs Bedroom - SCREENS AND GLASS DOORS/ASSEMBLIES



Screens and Glass Doors/Assemblies: Nothing to report

Fireplace in the Upstairs Bedroom - FIREBOX AND INTERNAL COMPONENTS



Firebox and Internal Components: Cracking of refractory panels due to use was noted. Replacement recommended.

Fireplace in the Upstairs Bedroom - DAMPERS AND CONTROLS



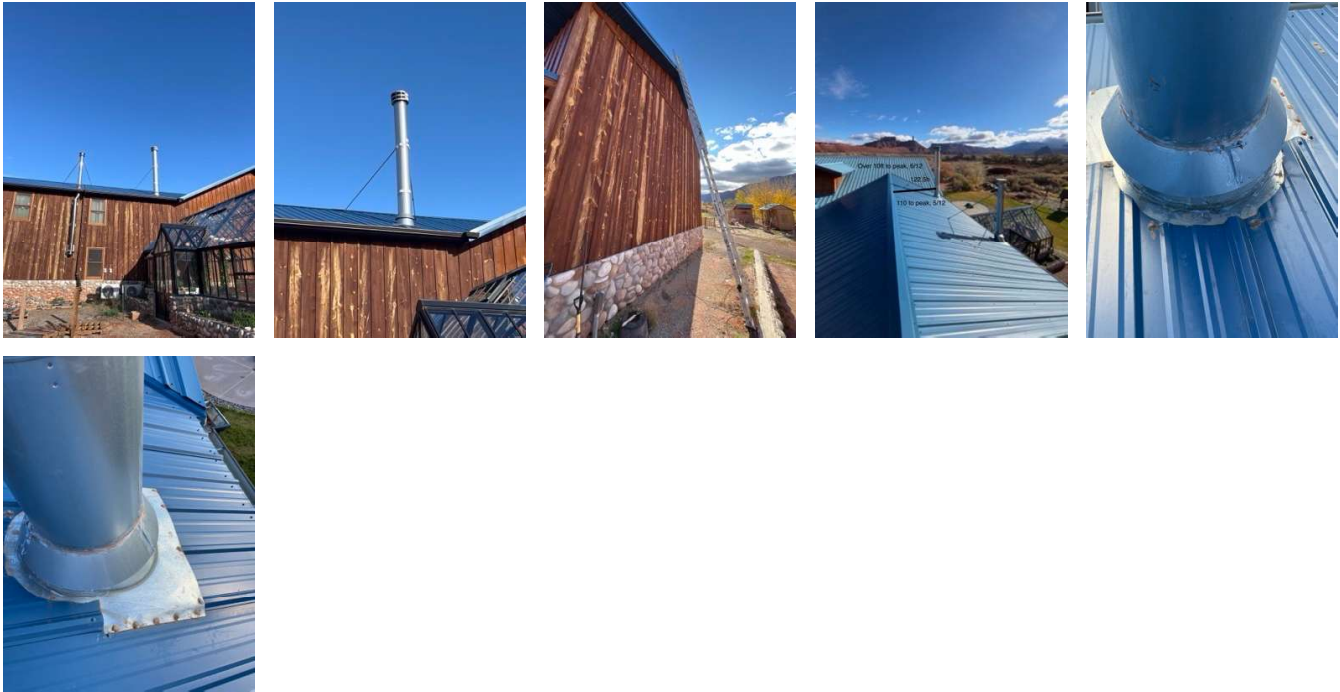
Dampers and Controls: Nothing to report

Fireplace in the Upstairs Bedroom - CONNECTION TO CHIMNEY, VENT, FLUE, OR LINER

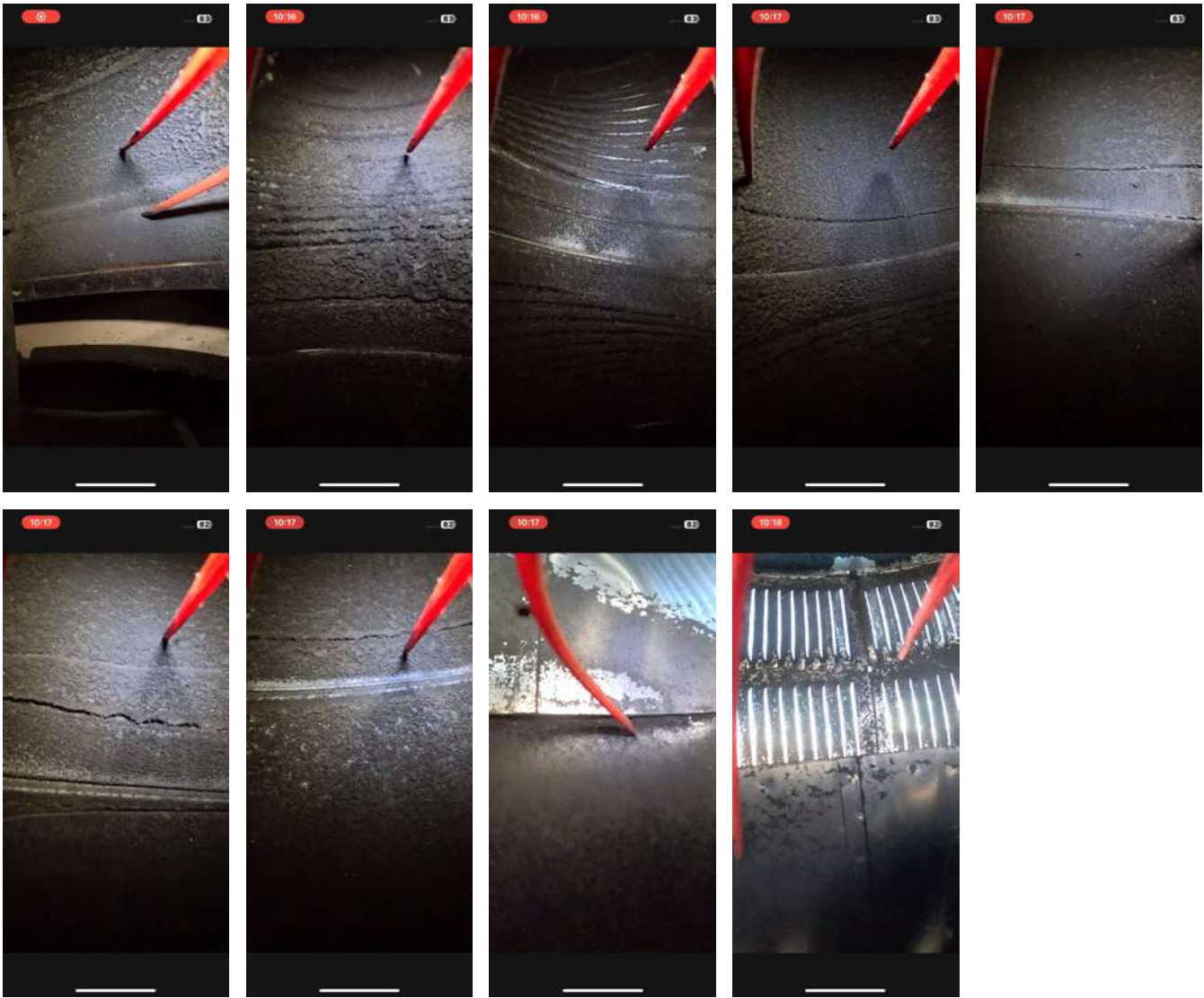


Connection to Factory-Built Chimney/Vent: Nothing to report

Fireplace in the Upstairs Bedroom - TERMINATION



Factory-Built Termination: Nothing to Report

Fireplace in the Upstairs Bedroom - CHIMNEY, VENT, OR FLUE INTERIOR

Factory-Built Chimney, Vent, or Flue Interior: Nothing to Report

INVOICE

Customer Information
George Holling
54 Lazaris Ln, Castle Valley, Utah 84532

Company Information
The Chimney Doctor
2944 I-70 Business Loop #210, Grand Junction, CO 81501
<https://chimney.doctor/>
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970-234-3330

#	Labor Item	Description	Per Unit	Qty	Total
1	LVL1-Wood/Pellet/Gas/Dryer	A Level I inspection was performed as indicated in this report. This may or may not have included sweeping; service; or some elements of a Level II inspection.			

Payment Type:
Payment Comments:

Total Labor:
Total Materials:
Sales Tax Rate:
Total Sales Tax:
Total Due:
Payment Amount:

If a balance is due, please remit payment at your earliest convenience.

Thank you for the opportunity to be of service,
The Chimney Doctor | 970-234-3330
<https://chimney.doctor/>
info@chimney.doctor

Balance Due:

DISCLAIMERS

Ownership: This report is the exclusive property of the inspection client as indicated in this document or the inspection company. If this inspection takes place during the resale or any transaction of property, we recommend that all repair suggestions we make within this report be completed well before the close of escrow, by licensed specialists, who may identify additional defects or recommend upgrades that could affect the evaluation of this property.

Inspection Standards: You have received a professional report that may or may not include NFPA 211 style inspections as indicated in this document. No Inspector opinion is involved in system deficiencies observed. Photos or videos taken at the time of inspection or site visit may be logged and kept on permanent digital file. Where inspections are performed they are based on the requirements set forth by the National Fire Protection Association in the NFPA 211 Inspection Standard. These Inspection Standards are recognized throughout the United States by the Fireplace and Venting Industry as The Industry Standards. Based on this fact, the inspector is professionally and legally obligated to abide by these standards. The Client has a right to negate or dismiss any portion or all of these standards. Please be notified, however, that this action may release the inspector from any liability and relinquish your rights to seek reimbursement for damages. These standards are recommended in the best interest of all parties.

General Disclaimers: A Level II inspection is required for all new clients, for the sale or purchase of any property, and for the conditions requiring a Level II inspection as outlined in the NFPA 211, the standard of care for our industry. Any findings may not apply beyond the date of inspection and are only indicative of conditions present during the inspection. Client understands that any inspection was limited to those areas within the scope of the level of inspection performed at the time of inspection but may be limited due to inaccessible areas, weather, chimney height, roof pitch, snow load, or other safety factors. At no point is it implied that every possible deficiency has been noted. The inspector reserves the right to amend their findings, as applicable, and in conformance with the standard of care in our industry. If the client listed in this report chooses to ignore or decline recommendations supplied within this report, the client willfully releases the inspection company and their employees of all liability for any property damage, personal injury, or loss of life.

Rooftop Access: The client understands that the inspector may be required to walk on the roof to gain access to the chimney and adjacent areas. The inspector will use reasonable care to avoid damage to the roof. However, damage to the roof may occur. It is understood that the inspector will not be held responsible for any damage or repair whatsoever to the roof as a result of this inspection.

Inaccessible Areas: The client understands that the Inspector likely cannot obtain access to certain portions of the fireplace and certain enclosed or concealed adjacent areas due to lack of access or safety hazards to the inspector. The Inspector will make this determination based on the accessibility, material condition or type, site conditions, safe practices, and weather conditions as found at the time of inspection. The Inspector makes no representations express or implied and will not be responsible in any way whatsoever for deficiencies, improper installation, or improper equipment in inaccessible areas or those masked by paint or other materials. The findings listed within this report are based on the condition of the appliance or system at the time of this inspection and may be limited due to access granted or the type of inspection requested.

Recommendations: Given for the service of our clients recommendations in no way indicate a contract, proposal, or offer to perform work. Ballparks for recommendations may be included in this report, come separately as an addendum to this report, or be given verbally over the phone. Any ballpark pricing is considered a best-guess estimate only. Variations in pricing may occur based on materials used, unknown deficiencies in currently inaccessible areas, or the scope of work to be performed.

CUSTOMER ACKNOWLEDGMENT

The Contractor has explained to me the current visual condition of the systems or appliances inspected at this location, within the scope of the level of inspection performed or the access permitted and possible, as noted at the time of inspection. I understand this inspection was a visual inspection only and does not apply beyond the time of inspection. The Contractor cannot be held responsible for faults and defects that are out of the Contractors control or located in inaccessible areas. I acknowledge that I have been informed whether or not this system is suitable for continued use or if further research is required, and understand that recommendations will be made in this report. Further recommendations and options may accompany estimates separate from this report. I also understand that the Contractor may update the findings of this report at any time if new information is presented or available for review.



Customer Name
Address

TECHNICIAN VERIFICATION

I attest that this report accurately reflects the conditions present and observed at the time of site visit, inspection, installation, repair, rebuild, or replacement and as applicable is based on the level of inspection performed and the access that was permitted and possible surrounding the applicable system(s). I certify that I have completed this report and either discussed findings on site with the client or made an attempt to contact them if they were not on site at the conclusion of the inspection.



Stephen Rivera
CSIA Certified Dryer Exhaust Technician #2124
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